



Trailer Bridge, Inc.

Real-Time Shipment Tracking & Reporting Additional Information

Following are general facts as well as instructions for obtaining your User ID and sample screen shots to help you better understand the information now available to you to track and report on your shipments.

GENERAL INFORMATION

General Facts: Web'nTransit is a browser based application that provides you, our customer, with a snapshot of your active shipment information. We consider a shipment active from the time the booking is made up until the load has been delivered and the empty equipment has been returned to our facility (if applicable). We do, however, retain (15) days worth of historical data for your convenience. You may request that your account be modified to reflect historical data that is more in line with your business need.

In addition to viewing your shipment information on-line, you may also elect to receive this information via email. This provides the added convenience of arriving at work each morning and having your status reports readily available without the hassle of logging onto our website.

Obtaining a User ID: Fill out our web form accurately and completely and a Trailer Bridge customer service representative will contact you by telephone for verification. Once verified, our representative will provide you with a user id and password and allow immediate access to your shipment data.

Sample screen shot: Below is a screen shot indicating seven example shipments, each in their respective shipment status. Each user may elect to modify the columns by including or omitting those that best reflect their needs. For example, one user may wish to omit Tractor and Trailer while another may wish to include this column but omit Shipper BOL.

| Shipment Information | | | | | | | | | | | | | |
|----------------------|--------|------------------------|---------|-----------|--------------------|----------------|-------------------------|----------------|---------------------|----------------|-------------|--|--|
| Booking # | Status | Shipper BOL | Tractor | Equipment | Origin City, State | Orig Date/Time | Destination City, State | Dest Date/Time | Last Contact | Cont Date/Time | ETA | | |
| 1111111 | AVL | PR12345 | | | PHOENIX, AZ | 05/15 14:00 | SAN JUAN, PR | 06/01 11:00 | | | | | |
| 2222222 | ENRT | | Ocean | 232165 | ATLANTA, GA | 05/26 23:00 | PONCE, PR | 06/05 13:00 | Sailing #3083, FL | 05/31 17:47 | 06/05 08:00 | | |
| 3333333 | ENRT | | 501 | 232166 | LEXINGTON, KY | 06/01 08:45 | ATLANTA, GA | 06/02 08:00 | Atlanta, GA | 06/01 19:30 | 06/02 08:00 | | |
| 4444444 | RLY | | | 231276 | TRENTON, NJ | 05/19 22:00 | GUAYNABO, PR | 05/30 13:00 | SanJuanTerminal, PR | 05/30 06:16 | | | |
| 5555555 | RLY | master booking:4444444 | | 231277 | TRENTON, NJ | 05/19 22:00 | GUAYNABO, PR | 05/30 13:00 | SanJuanTerminal, PR | 05/30 06:16 | | | |
| 6666666 | DELV | | | 231422 | MIAMI, FL | 05/19 12:30 | NEWARK, NJ | 05/21 16:00 | | | | | |
| 7777777 | MT | | | 231423 | ALBANY, GA | 05/21 09:30 | SAN JUAN, PR | 05/30 13:00 | Returned Empty | 06/02 | | | |

COLUMN DEFINITIONS

Booking #: The shipment number (also referred to as an order number) used throughout the Trailer Bridge order entry system.

Status: Reflects the current status of the shipment and is the column **most likely to change** throughout the active life of your shipment. See below for further explanation of each status code.

Shipper BOL: This column reflects the shipper's bill of lading, if provided. It is also used to indicate a "linked" booking where two or more loads must travel together.

Tractor: The tractor number that is currently pulling your shipment. However, this may also reflect the word "Ocean" when your shipment is currently en-route and sailing on the water.

Equipment: The unit number of the trailer or container. If you are shipping a NIT, SOL or vehicle, this column will remain blank.

Origin City, State: The city and state of shipments origin as entered for this booking.**Orig Date/Time:** The date and time that the shipment is scheduled for pickup.

Destination City, State: The city and state of the shipments final destination as entered for this booking.

Dest Date/Time: The date and time that the shipment is scheduled for delivery. However, if this shipment is traveling on an ocean voyage, this column may also reflect the date and time that your shipment would be available for delivery (also referred to as "Freight Available Date/Time")

Last Contact: For shipments en-route or at relay points, this value will contain the city and state of last contact, but may also contain a voyage number for those shipments traveling on the water. For all other shipments, this column may contain a status such as "Returned" indicating the equipment was returned to a Trailer Bridge facility (typically used to assist customers incurring demurrage penalties or tracking early return incentives).

Cont Date/Time: The date and time of the last contact event, whether it is a driver check call, a voyage sail date, or an empty return date.

ETA: For shipments that are currently en-route, this column reflects the estimated time of arrival at the next logical stop. This may include load points and relay points (such as the destination port).

STATUS DEFINITIONS

AVL (Available for dispatch): Indicates that Trailer Bridge has not yet dispatched a tractor for shipment pickup. For customers who drop their shipments at a Trailer Bridge port facility, AVL indicates that the vessel has not yet departed.

CNL (Booking cancelled): Indicates that your shipment was cancelled and is no longer scheduled for pickup or delivery.

ENRT (Currently en-route): Indicates that your shipment is currently en-route (also referred to as "under dispatch") either by a power unit or an ocean vessel.

DELV (Delivered): Indicates that your shipment has been delivered to its ultimate destination. However, for those customers who arrange their own transportation from our port facility, the status may reflect DELV when, in fact, you have not yet received your shipment. This is primarily due to the fact that outside transports are not required to report an actual delivery back to the Trailer Bridge office.

RLY (Relay Point): Indicates that your shipment is currently idle at a relay point. In almost all cases, the relay point will be either the origin port or the destination port.

MT (Returned Empty): Indicates that the empty trailer or container has been returned to a Trailer Bridge facility. In most cases, only customers who manage demurrage penalties will be interested in this status.