



No Shipping Information

Shipping Status Not Found

This message indicates that the VIN, Booking, or Equipment number entered was not found in the tracing system.

Possible Solutions

Confirm that you have entered **ONE** of these numbers correctly

- **VIN**
 - The last 8 characters (including any alpha characters) of the VIN are required
 - Vehicle must be delivered to the port of origin before the cut-off date/time.
 - San Juan to Jacksonville Cutoff
 - Vehicle must be delivered to the San Juan Terminal no later than the Monday prior to the Thursday departure.
 - Jacksonville to San Juan Cutoff
 - Vehicle must be delivered to the Jacksonville Terminal no later than Friday at noon which is the day of departure
 - Vehicles do not appear in the tracing system until **after** they have sailed from the port of origin.
- **Booking Number**
 - The seven digit booking number is required
- **Equipment Number**
 - The full equipment number (ie. TRBU2610063) is required